



RENTAL ORDER: IRIDIUM 9555 (05262010)

Toll Free: 877-436-2255
 Office: 615-889-8833 Fax: 615-902-0028
www.OutfitterSatellite.com
 2911 Elm Hill Pike • Nashville, TN 37214 USA

INTERNAL USE ONLY: REP: _____
BP: _____ Order #: _____

SHIPMENT DATE:

EXPECTED END DATE:

Customer is responsible to choose shipping method to assure timely equipment delivery.

FEDEX 2-DAY \$25
 FEDEX PRIORITY OVERNIGHT \$59
 FEDEX SATURDAY DELIVERY \$79
 SPECIAL SHIPPING INSTRUCTIONS: _____
 SELF-PICKUP (FREE)
 RETURN 2-DAY MAILING LABEL \$33 INSURED FOR RENTAL EQUIPMENT VALUE AND USABLE FROM ANY DOMESTIC FED EX DROP OFF LOCATION. REQUIRES USE OF STANDARD FEDEX BOXES.

CUSTOMER AGREES TO PAY FOR THE ENTIRE RENTAL RESERVE PERIOD OR A MINIMUM OF 7 DAYS, WHICHEVER IS LONGER. THE RENTAL RESERVE PERIOD STARTS ONE DAY AFTER THE SHIPMENT OR CUSTOMER SELF-PICKUP DATE AND ENDS ON THE EXPECTED END DATE. IF A WEEKEND OR HOLIDAY SHIPMENT DATE IS INDICATED, OUTFITTER SATELLITE RESERVES THE RIGHT TO CHANGE IT TO THE NEAREST PRIOR BUSINESS DAY. IF THE SHIPMENT DATE IS UNSPECIFIED, IT DEFAULTS TO CONTRACT EXECUTION DATE. IF RENTAL EQUIPMENT IS KEPT BEYOND THE EXPECTED END DATE, THE DAILY RATE WILL CONTINUE TO APPLY FOR EACH OVERAGE DAY UP UNTIL BUT EXCLUDING THE DAY THE RENTAL EQUIPMENT IS RETURNED. SHIPPING COST FOR THE FIRST RENTAL KIT IS INDICATED ABOVE. ADDITIONAL RENTAL KITS AND ACCESSORIES INCREASE SHIPPING AND RETURN MAILING LABEL CHARGES BY \$5 PER ADDITIONAL POUND SHIPPED. CUSTOMER IS RESPONSIBLE TO SELECT SHIPPING METHOD & DATE THAT WILL DELIVER WITHIN THEIR OWN TIME CONSTRAINTS. OUTFITTER SATELLITE RESERVES THE RIGHT TO CHARGE FOR FEDEX PRIORITY OVERNIGHT, IF CUSTOMER LEAVES THE SHIPMENT METHOD UNSPECIFIED. DELIVERY REQUIRES SIGNATURE UNLESS CUSTOMER INSTRUCTS FEDEX OTHERWISE.

QTY EQUIPMENT BEING RENTED

IRIDIUM 9555 RENTAL KIT includes Iridium phone, AC charger, international US/EU/UK/AU/ROW plug set (5 pieces total), battery, case, holster & help guide.	\$9^{.95} PER DAY with purchase of fleet bundle or \$12^{.95} PER DAY with no minimum usage requirement	DAILY RATE REDUCED BY \$2 PER DAY from Oct 2 till May 31
VOICEMAIL		FREE
CAR CHARGER ACCESSORY	6020007_Rental	FREE
INTERNET: USB DATA CABLE & E-MAIL ACCOUNT	6060006_Rental	FREE
EXTRA BATTERY	6060005_Rental	\$20 per item rented
PROTECTIVE WATERTIGHT PELICAN CASE	5017110_Rental	\$15 per item rented
SOLAR PANEL WITH BATTERY PACK	3199005_Rental	\$40 per item rented
MAG-MOUNT ANTENNA / 1.5-M CBLE/ADAPTER	6010300_Rental	\$45 per item rented
MAG-MOUNT ANTENNA / 5-M CABLE/ADAPTER	6047040_Rental	\$75 per item rented
MAST ANTENNA / 10-M CABLE /ADAPTER	6047016_Rental	\$95 per item rented
INT'L TRAVEL ADAPTER FOR OTHER ELECTRONICS	6713109_Rental	\$10 per item rented

OPTIONAL FLEET BUNDLE MINUTES (TO BE ADDED TO EACH PHONE RENTED) USF/tax applies.

<input type="checkbox"/> 1 hour at \$1.99/min \$119.40 per phone	<input type="checkbox"/> 2 hours at \$1.59/min \$190.80 per phone	<input type="checkbox"/> 3 hours at \$1.49/min \$268.20 per phone	<input type="checkbox"/> 5 hours at \$1.39/min \$417 per phone	<input type="checkbox"/> _____ hours at \$1.09/min \$65.40 per hour per phone	10+ hours REQUIRED
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NO MINIMUM USAGE REQUIRED: "FLEET" BUNDLE MINUTES APPLY TO THE CUSTOMER ACCOUNT REGARDLESS OF WHICH PHONE ACTUALLY USES THE MINUTES. IT IS CUSTOMER'S RESPONSIBILITY TO VERIFY THAT THE RENTAL EQUIPMENT (AND CUSTOMER-OWNED COMPUTER EQUIPMENT USING DATA SERVICES) WORKS AS NEEDED BEFORE LEAVING FOR A REMOTE LOCATION. IRIDIUM DOES NOT SERVE NORTH KOREA, POLAND, HUNGARY AND NORTHERN SRI LANKA.

LIST THE COUNTRIES BEING TRAVELLED OTHER THAN US OR CANADA: _____

CUSTOMER SIGNATURE: _____

AIRTIME & OTHER CHARGES: OUTFITTER SATELLITE RESERVES THE RIGHT TO USE EITHER A PREPAID SIM CARD OR A POSTPAID SIM CARD IN THE RENTAL EQUIPMENT. CUSTOMER AGREES THAT ANY FLEET BUNDLE PURCHASE IS A NON-REFUNDABLE UP-FRONT PURCHASE AND THERE IS NO REFUND FOR UNUSED MINUTES AFTER THE RENTAL. THE CUSTOMER AGREES TO PAY FOR ALL OUT-OF-BUNDLE USAGE ACCORDING TO THE RATES SHOWN IN THIS AGREEMENT. CALL CHARGES FOR ALL CALLS INCLUDE FULL TERMINATION TO ANY DESTINATION IN THE WORLD.

Type of Call	Cost on Postpaid Card (billing increment 60 sec)	Cost on Prepaid Card (billing increment 20 sec)
Out-of-Bundle Basic Rate Calls	\$1.99 per minute	Basic Rate=\$1.99 per minute
Inbound: 2-Stage Dialing Access	\$1.44 per minute	Basic Rate
Inbound: +1 Access	\$1.45 per minute	N/A
Iridium-to-Iridium voice calls. Checking Iridium voicemail.	\$0.85 per minute	1 /2 Basic Rate
Outbound SMS messages	\$0.55 ea	1 /3 of Basic Rate Minute
All other types of calls including calls to other satellite networks	\$9.95 per minute	9 x Basic Rate
FREE CALLS: The calling party pays for calls to your Iridium phone dialed directly to the Iridium mobile number, and such calls are not billed to your Iridium account. Inbound SMS messages and 2888 Balance Inquiries (prepaid SIM only) are also FREE.		

TERMS APPLICABLE ONLY TO POSTPAID SIM CARDS: THE FLEET BUNDLE APPLIES ONLY TO BASIC RATE SERVICES WHICH INCLUDE IRIDIUM TO PUBLIC-SWITCHED-TELEPHONE-NETWORK (PSTN) VOICE AND DATA CALLS AND IRIDIUM-TO-IRIDIUM DATA CALLS. OTHER TYPES OF CALLS ARE OUT-OF-BUNDLE AND WILL BE BILLED TO THE CUSTOMER EVEN IF THE FLEET BUNDLE IS NOT EXHAUSTED. ALL CALLS ARE MEASURED AND CHARGED IN ONE (1) MINUTE INCREMENTS. **BILL PRESENTATION:** AIRTIME USAGE DURING ANY GIVEN CALENDAR MONTH IS USUALLY BILLED IN THE SUBSEQUENT CALENDAR MONTH (THOUGH OCCASIONALLY A GREATER TIME LAG OCCURS). EVEN IF NO USAGE OCCURS DURING A GIVEN MONTH, YOU MAY STILL RECEIVE A ZERO-DOLLAR INVOICE FOR THAT MONTH. ALL AIRTIME INVOICES WILL BE SENT TO YOUR EMAIL ADDRESS OF RECORD.

TERMS APPLICABLE ONLY TO PREPAID SIM CARDS: THE FLEET BUNDLE IS MEASURED IN BASIC RATE MINUTES (BRM) BUT WILL BE APPLIED TO ALL SERVICES THAT ARE USED. AFTER THE FLEET BUNDLE IS EXHAUSTED, ADDITIONAL USAGE WILL BE BILLED AS PER THE ABOVE CHART. ONE BRM OF USAGE IS CHARGED FOR EACH ACTUAL MINUTE OF USAGE FOR THE CALL TYPES DESCRIBED AS BASIC RATE, BUT SOME CALL TYPES ARE BILLED AT RATES THAT ARE HIGHER OR LOWER THAN THE BASIC RATE (SEE CHART). FOR EXAMPLE AS SHOWN IN THE CHART, THE CUSTOMER IS CHARGED NINE BRM FOR EACH ACTUAL MINUTE OF USAGE FOR CALLS TO OTHER SATELLITE NETWORKS SUCH AS INMARSAT OR THURAYA. THE NUMBER OF MINUTES REMAINING ON THE PREPAID SIM CARD ACCOUNT (NOT TO BE CONFUSED WITH THE FLEET BUNDLE) IS ANNOUNCED AT THE BEGINNING OF EACH VOICE CALL BY AN AUTOMATED ATTENDANT. THE PREPAID SIM CARD ACCOUNT BALANCE IS MONITORED EACH BUSINESS DAY AND ADDITIONAL BRM ARE LOADED AS NECESSARY TO MAINTAIN A MINIMUM BALANCE OF 60 BRM ON THE PREPAID SIM CARD ACCOUNT. THE CUSTOMER UNDERSTANDS THAT IF THE PREPAID SIM CARD BALANCE REACHES ZERO, IT WILL AUTOMATICALLY BAR FURTHER USAGE UNTIL ADDITIONAL BRM ARE LOADED. THE CUSTOMER UNDERSTANDS THAT IT IS POSSIBLE TO USE ALL THE BRM ON THE PREPAID SIM CARD ACCOUNT IN A SINGLE DAY. IN THE UNLIKELY EVENT THAT PREPAID SIM CARD BALANCE IS EXHAUSTED, OUTFITTER SATELLITE WILL DETECT THIS CONDITION AND RELOAD DURING THE NEXT BUSINESS DAY, MEANING THAT THE CUSTOMER WILL BE WITHOUT SERVICE UNTIL THAT RELOAD OCCURS. IF A RELOAD FAILS TO OCCUR AFTER 1 BUSINESS DAY, A RENTAL CREDIT OF \$10 FOR EACH ADDITIONAL DAY IN WHICH A ZERO BALANCE EXISTS WILL BE ISSUED. CALL DETAIL RECORDS ARE NOT INCLUDED WITH THIS RENTAL, BUT ARE AVAILABLE FOR AN ADDITIONAL \$20 CHARGE, AS LONG AS THE REQUEST IS MADE WITHIN 30 DAYS OF THE RETURN OF THE EQUIPMENT.

LIABILITY FOR LOST OR DAMAGED EQUIPMENT AND SIM CARDS: THE FOLLOWING IS A LIST OF RETAIL VALUES WHICH WOULD BE USED TO DETERMINE THE REPLACEMENT COST FOR LOST OR DAMAGED EQUIPMENT TO BE CHARGED TO THE CUSTOMER: IRIDIUM 9555 RENTAL KIT (\$1299); LEATHER HOLSTER (\$45); 4.2W SOLAR PANEL WITH BATTERY PACK/ SOFTCASE (\$175); 12-WATT SOLAR PANEL (\$240); INTERNET/DATA KIT (\$45); BATTERY FOR 9555 (\$99); AC CHARGER & 5-PIECE INTERNATIONAL PLUG KIT (\$105); 5-PIECE INTERNATIONAL PLUG KIT ALONE (\$30); DC CHARGER (\$65); PORTABLE AUXILIARLY MAGNETIC-MOUNT ANTENNA WITH 1.5-M CABLE (\$105); ANTENNA ADAPTER (\$45); MAGNETIC-MOUNT CAR ANTENNA WITH 5-METER CABLE (\$199); MAST ANTENNA (\$199); 10-METER TNC-TO-TNC CABLE (\$99); MULTI-PLUG TRAVEL ADAPTER (\$25); PELICAN 1200 CASE (\$33); PADDED SOFTCASE (\$20); IF CUSTOMER REPORTS A PHONE OR SIM CARD LOST OR STOLEN, OUTFITTER SATELLITE WILL DEACTIVATE SERVICE ON THAT SIM CARD AND THERE IS A \$125 FEE PER DEACTIVATED SIM CARD WHICH IS NOT REFUNDABLE IF THE CUSTOMER LATER RECOVERS THE PHONE. THE CUSTOMER IS RESPONSIBLE FOR AIRTIME USAGE UP TO 2 BUSINESS DAYS AFTER CUSTOMER NOTIFIES OUTFITTER SATELLITE IN WRITING THAT THE SIM CARD IS LOST OR STOLEN.

BY SIGNING BELOW, CUSTOMER IS RENTING THE SELECTED ITEMS FROM OUTFITTER SATELLITE, INC. AND AGREES THAT THE TERMS AND CONDITIONS SHOWN ON THIS AGREEMENT AND IN THE SEPARATELY EXECUTED CUSTOMER ACCOUNT SETUP AGREEMENT APPLY.

 CUSTOMER SIGNATURE: _____ DATE: _____
MUST BE SAME AS ON ACCOUNT SETUP FORM



Satellite Phone Rentals

Office: 615-889-8833 Fax: 615-902-0028

www.OutfitterConnect.com

2911 Elm Hill Pike, Nashville, TN 37214

Dear Customer,

Thanks for choosing Outfitter Satellite as your rental provider. For over ten years Outfitter Satellite has been offering a wide selection of Iridium and Inmarsat satellite phone equipment and Tandberg Videoconferencing systems for rental. You can apply your first 30 days of rental fees towards purchase of the equipment any time during your rental. In addition to pick up locations in Tennessee and Alaska, we ship overnight to all US states. Our equipment is carefully tested before we ship, and our technical support team is available 24/7 during your rental.

Please provide your contact information below so that one of our customer service staff can contact you to verify the details of your rental.

Name: _____

Phone: _____ (Best time to call: _____)

Alt Phone: _____

Email: _____

If you are a new customer, our customer service person will also need you to sign a separate Customer Setup Form with your billing and other information.

Sincerely,

The Outfitter Satellite Team