



RENTAL ORDER: IRIDIUM 9555 (07022011)

Toll Free: 877-436-2255
 Office: 615-889-8833 Fax: 615-902-0028
www.OutfitterSatellite.com
 2911 Elm Hill Pike • Nashville, TN 37214 USA

INTERNAL USE ONLY: REP: _____
 BP: _____ Order #: _____

QTY EQUIPMENT TO BE RENTED DAILY RENTAL RATE

	Iridium 9555 Rental kit	\$6.00 PER DAY WITH BUNDLED MINUTES PURCHASE October 2 through May 31	\$7.99 PER DAY WITH BUNDLED MINUTES PURCHASE June 1 through October 1	\$9.99 PER DAY WITHOUT BUNDLED MINUTES PURCHASE
	VOICEMAIL (There is a \$25 charge if voicemail password is modified during rental)	NO CHARGE except airtime usage		
	IRIDIUM-OPTIMIZED EMAIL ACCOUNT (software on USB thumb drive)	\$10 per item rented		
	EXTRA BATTERY	\$20 per item rented		
	PELICAN CASE	\$15 per item rented		
	SOLAR PANEL WITH BUILT-IN BATTERY PACK (4.2 WATT PANEL)	\$35 per item rented		
	CAR ANTENNA (5-M CABLE & ADAPTER)	\$35 per item rented		

OPTIONAL BUNDLED MINUTES (FOR EACH PHONE RENTED) USF/tax applies

<input type="checkbox"/> 1 hour at \$1.79/min \$107.40 per phone	<input type="checkbox"/> 2 hours at \$1.59/min \$190.80 per phone	<input type="checkbox"/> 3 hours at \$1.49/min \$268.20 per phone	<input type="checkbox"/> 5 hours at \$1.39/min \$417.00 per phone	<input type="checkbox"/> 10 hours at \$1.09/min \$654.00 per phone
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SHIPMENT DATE: _____

EXPECTED END DATE: _____

SHIPPING METHOD:

- FedEx 2-Day FedEx Priority Overnight FedEx Sat Delivery
 Self-Pickup (FREE)
 SPECIAL SHIPPING INSTRUCTIONS: _____

CUSTOMER AGREES TO PAY FOR SHIPPING AT FEDERAL EXPRESS LIST PRICE FOR THE TYPE OF SHIPMENT SELECTED. CUSTOMER IS RESPONSIBLE TO SELECT A SHIPPING METHOD AND DATE THAT WILL DELIVER WITHIN THEIR OWN TIME CONSTRAINTS. OUTFITTER SATELLITE RESERVES THE RIGHT TO USE AND CHARGE FOR FEDEX PRIORITY OVERNIGHT FOR ANY DOMESTIC SHIPMENT, IF CUSTOMER LEAVES THE SHIPMENT METHOD UNSPECIFIED. FEDEX SHIPMENTS REQUIRE A SIGNATURE UNLESS CUSTOMER INSTRUCTS FEDEX OTHERWISE. OUTFITTER SATELLITE RESERVES THE RIGHT TO SELECT THE BEST SHIPPING METHOD FOR INTERNATIONAL SHIPMENTS.

THE CUSTOMER AGREES TO PAY FOR THE ENTIRE "RENTAL RESERVE PERIOD" OR A MINIMUM OF 7 DAYS, WHICHEVER IS LONGER. THE "RENTAL RESERVE PERIOD" STARTS ON THE SHIPMENT DATE (OR THE DAY SELF-PICKUP OCCURS) AND ENDS ON THE "EXPECTED END DATE". IF THE EQUIPMENT IS KEPT BEYOND THE "RENTAL RESERVE PERIOD", THE DAILY RATE CONTINUES TO BE CHARGED FOR EACH ADDITIONAL DAY UNTIL AND INCLUDING THE DAY THE RENTAL EQUIPMENT IS RETURNED. IF A WEEKEND OR HOLIDAY SHIPMENT DATE IS REQUESTED, OUTFITTER SATELLITE RESERVES THE RIGHT TO CHANGE THE SHIPMENT DATE TO THE NEAREST PRIOR BUSINESS DAY. IF THE SHIPMENT DATE IS LEFT UNSPECIFIED, IT DEFAULTS TO THE CONTRACT EXECUTION DATE. **NO MINIMUM USAGE REQUIREMENT:** BUNDLED MINUTES APPLY TOWARDS THE USAGE OF EACH PHONE AND ARE NOT SHARED BY OTHER PHONES RENTED BY THE CUSTOMER. ADDITIONAL OUT-OF-BUNDLE USAGE CHARGES WILL BE BILLED TO YOUR CREDIT CARD (OR YOUR ACCOUNT IF 30-DAY NET TERMS ARE IN PLACE). SEE AIRTIME & OTHER CHARGES SECTION FOR RATES.

CUSTOMER SIGNATURE: _____

KIT INCLUDES:

- USB Data Cable
- DC "Car" Charger
- AC "Wall" Charger
- 5-Pc Plug Kit:
US – EU – UK – AU - ROW
- Belt Holster & Softcase
- One Battery
- Quick Help Guide

[] OPTIONAL RETURN MAILING LABEL \$45

INSURED FOR EQUIPMENT VALUE. USE FROM ANY DOMESTIC FED EX DROP OFF LOCATION. REQUIRES USE OF FEDEX LARGE BOX. **DAILY RENTAL FEE CHARGES CONTINUE THROUGH THE DAY THE RENTAL EQUIPMENT IS RETURNED TO OUTFITTER SATELLITE.**

CUSTOMER RESPONSIBLE TO VERIFY RENTAL EQUIPMENT WORKS PRIOR TO LEAVING FOR ANY REMOTE LOCATION. IRIDIUM DOES NOT SERVE NORTH KOREA, POLAND, HUNGARY AND NORTHERN SRI LANKA. LIST THE COUNTRIES OF INTENDED USE IF OTHER THAN US & CANADA:

AIRTIME & OTHER CHARGES: OUTFITTER SATELLITE RESERVES THE RIGHT TO USE EITHER A PREPAID SIM CARD OR A POSTPAID SIM CARD IN THE RENTAL EQUIPMENT. CUSTOMER AGREES THAT ANY BUNDLED MINUTES ARE A NON-REFUNDABLE UP-FRONT PURCHASE AND THERE IS NO REFUND FOR UNUSED MINUTES AFTER THE RENTAL. THE CUSTOMER AGREES TO PAY FOR ALL OUT-OF-BUNDLE USAGE ACCORDING TO THE RATES SHOWN IN THIS AGREEMENT. CALL CHARGES FOR ALL CALLS INCLUDE FULL TERMINATION TO ANY DESTINATION IN THE WORLD.

Type of Call	Cost on Postpaid Card (billing increment 60 sec)	Cost on Prepaid Card (billing increment 20 sec)
Basic Rate Calls (that are Out-of-Bundle)	\$1.99 per minute	Basic Rate=\$1.99 per minute
Voice and Iridium-to-Iridium voice calls (Out-of-Bundle)	\$1.99 per minute	1 /2 Basic Rate
Inbound: 2-Stage Dialing Access	\$1.79 per minute	Basic Rate
Outbound SMS messages	\$0.55 ea	1 /3 of Basic Rate Minute
All other call types including calls to other satellite networks	\$9.95 per minute	9 x Basic Rate
FREE CALLS: The calling party pays for calls to your Iridium phone dialed directly to the Iridium mobile number, and such calls are not billed to your Iridium account. Inbound SMS messages and 2888 Balance Inquiries (prepaid SIM only) are also FREE.		

TERMS APPLICABLE ONLY TO POSTPAID SIM CARDS: BASIC RATE SERVICES INCLUDE: VOICE AND DATA CALLS TO PUBLIC-SWITCHED-TELEPHONE-NETWORK (PSTN) OR OTHER IRIDIUM PHONES AND CALLS TO IRIDIUM VOICEMAIL. THE BUNDLED MINUTES APPLY ONLY TO CALL TYPES LISTED AS BASIC RATE SERVICES. OTHER TYPES OF CALLS ARE OUT-OF-BUNDLE AND WILL BE BILLED TO THE CUSTOMER EVEN IF THE BUNDLED MINUTES ARE NOT EXHAUSTED. ALL CALLS ARE MEASURED AND CHARGED IN ONE (1) MINUTE INCREMENTS. **BILL PRESENTATION:** AIRTIME USAGE DURING ANY GIVEN CALENDAR MONTH IS USUALLY BILLED IN THE SUBSEQUENT CALENDAR MONTH (THOUGH OCCASIONALLY A GREATER TIME LAG OCCURS). ALL AIRTIME INVOICES WILL BE SENT TO YOUR EMAIL ADDRESS OF RECORD.

TERMS APPLICABLE ONLY TO PREPAID SIM CARDS: THE BUNDLED MINUTES ARE MEASURED IN BASIC RATE MINUTES (BRM) BUT WILL BE APPLIED TO ALL SERVICES THAT ARE USED BASED ON THE ABOVE CHART. AFTER THE BUNDLED MINUTES ARE EXHAUSTED, ADDITIONAL USAGE WILL BE BILLED AS PER THE ABOVE CHART. ONE BRM OF USAGE IS CHARGED FOR EACH ACTUAL MINUTE OF USAGE FOR THE CALL TYPES DESCRIBED AS BASIC RATE, BUT SOME CALL TYPES ARE BILLED AT RATES THAT ARE HIGHER OR LOWER THAN THE BASIC RATE (SEE CHART). FOR EXAMPLE AS SHOWN IN THE CHART, THE CUSTOMER IS CHARGED NINE BRM FOR EACH ACTUAL MINUTE OF USAGE FOR CALLS TO OTHER SATELLITE NETWORKS SUCH AS INMARSAT OR THURAYA. THE NUMBER OF MINUTES REMAINING ON THE PREPAID SIM CARD ACCOUNT (NOT TO BE CONFUSED WITH THE BUNDLED MINUTES WITH THE RENTAL) IS ANNOUNCED AT THE BEGINNING OF EACH VOICE CALL BY AN AUTOMATED ATTENDANT. THE PREPAID SIM CARD ACCOUNT BALANCE IS MONITORED EACH BUSINESS DAY AND ADDITIONAL BRM ARE LOADED AS NECESSARY TO MAINTAIN A MINIMUM BALANCE OF 60 BRM ON THE PREPAID SIM CARD ACCOUNT. THE CUSTOMER UNDERSTANDS THAT IF THE PREPAID SIM CARD BALANCE REACHES ZERO, IT WILL AUTOMATICALLY BAR FURTHER USAGE UNTIL ADDITIONAL BRM ARE LOADED. THE CUSTOMER UNDERSTANDS THAT IT IS POSSIBLE TO USE ALL THE BRM ON THE PREPAID SIM CARD ACCOUNT IN A SINGLE DAY. IN THE UNLIKELY EVENT THAT PREPAID SIM CARD BALANCE IS EXHAUSTED, OUTFITTER SATELLITE WILL DETECT THIS CONDITION AND RELOAD DURING THE NEXT BUSINESS DAY, MEANING THAT THE CUSTOMER WILL BE WITHOUT SERVICE UNTIL THAT RELOAD OCCURS. IF A RELOAD FAILS TO OCCUR AFTER 1 BUSINESS DAY, A RENTAL CREDIT OF \$10 FOR EACH ADDITIONAL DAY IN WHICH A ZERO BALANCE EXISTS WILL BE ISSUED. CALL DETAIL RECORDS ARE NOT INCLUDED WITH THIS RENTAL, BUT ARE AVAILABLE FOR AN ADDITIONAL \$20 CHARGE, AS LONG AS THE REQUEST IS MADE WITHIN 30 DAYS OF THE RETURN OF THE EQUIPMENT.

LIABILITY FOR LOST OR DAMAGED EQUIPMENT AND SIM CARDS: THE FOLLOWING IS A LIST OF RETAIL VALUES WHICH WOULD BE USED TO DETERMINE THE REPLACEMENT COST FOR LOST OR DAMAGED EQUIPMENT TO BE CHARGED TO THE CUSTOMER: IRIDIUM 9555 RENTAL KIT (\$1099); LEATHER HOLSTER (\$45); 4.2W SOLAR PANEL WITH BATTERY PACK/ SOFTCASE (\$175); USB DATA CABLE (\$15); BATTERY FOR 9555 (\$99); AC CHARGER & 5-PIECE INTERNATIONAL PLUG KIT (\$105); 5-PIECE INTERNATIONAL PLUG KIT ALONE (\$30); DC CHARGER (\$65); PORTABLE AUXILIARLY MAGNETIC-MOUNT ANTENNA WITH 1.5-M CABLE (\$105); ANTENNA ADAPTER (\$45); REPLACEMENT OF BUILT-IN ANTENNA IF DAMAGED (\$275); MAGNETIC-MOUNT CAR ANTENNA WITH 5-METER CABLE (\$199); PELICAN 1200 CASE (\$33); USB THUMB DRIVE (\$9.95); PADDED SOFTCASE (\$20); IF CUSTOMER REPORTS A PHONE OR SIM CARD LOST OR STOLEN, OUTFITTER SATELLITE WILL DEACTIVATE SERVICE ON THAT SIM CARD AND THERE IS A \$125 FEE PER DEACTIVATED SIM CARD WHICH IS NOT REFUNDABLE IF THE CUSTOMER LATER RECOVERS THE PHONE. THE CUSTOMER IS RESPONSIBLE FOR AIRTIME USAGE UP TO 2 BUSINESS DAYS AFTER CUSTOMER NOTIFIES OUTFITTER SATELLITE IN WRITING THAT THE SIM CARD IS LOST OR STOLEN.

BY SIGNING BELOW, CUSTOMER IS RENTING THE SELECTED ITEMS FROM OUTFITTER SATELLITE, INC. AND AGREES THAT THE TERMS AND CONDITIONS SHOWN ON THIS AGREEMENT AND IN THE SEPARATELY EXECUTED CUSTOMER ACCOUNT SETUP AGREEMENT APPLY.

 CUSTOMER SIGNATURE: _____ DATE: _____
MUST BE SAME AS ON ACCOUNT SETUP FORM



Satellite Phone Rentals

Office: 615-889-8833 Fax: 615-902-0028

www.OutfitterConnect.com

2911 Elm Hill Pike, Nashville, TN 37214

Dear Customer,

Thanks for choosing Outfitter Satellite as your rental provider. For over ten years Outfitter Satellite has rented satellite communication equipment including: Iridium, Inmarsat, Thuraya, and Globalstar. We ship FedEx and can deliver overnight throughout the United States. Our equipment is carefully tested before you get it, and our technical support is available 24/7 during your rental. If you decide to purchase the rental equipment, please call us for pricing.

Please provide your contact information below so that one of our customer service staff can contact you to verify the details of your rental.

Name: _____

Phone: _____ (Best time to call: _____)

Alt Phone: _____

Email: _____

If you are a new customer, our customer service person will also need you to sign a separate Customer Setup Form with your billing and other information.

Sincerely,

The Outfitter Satellite Team