



RENTAL ORDER: BGAN (07162009)

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 2911 Elm Hill Pike • Nashville, TN 37214 USA

INTERNAL USE ONLY: REP: _____
BP: _____ Order #: _____

SHIPMENT DATE:

EXPECTED END DATE:

Customer is responsible to choose shipping method to assure timely equipment delivery.

CUSTOMER AGREES TO PAY FOR THE ENTIRE RENTAL RESERVE PERIOD OR A MINIMUM OF 7 DAYS, WHICHEVER IS LONGER. THE RENTAL RESERVE PERIOD STARTS ONE DAY AFTER THE SHIPMENT (OR CUSTOMER SELF-PICKUP) DATE AND ENDS ON THE EXPECTED END DATE. IF A WEEKEND OR HOLIDAY SHIPMENT DATE IS INDICATED, OUTFITTER SATELLITE RESERVES THE RIGHT TO CHANGE IT TO THE NEAREST PRIOR BUSINESS DAY. IF THE SHIPMENT DATE IS UNSPECIFIED, IT DEFAULTS TO CONTRACT EXECUTION DATE. IF RENTAL EQUIPMENT IS KEPT BEYOND THE EXPECTED END DATE, THE DAILY RATE WILL CONTINUE TO APPLY FOR EACH OVERAGE DAY UP UNTIL AND INCLUDING THE DAY THE RENTAL EQUIPMENT IS RETURNED.

QTY	DESCRIPTION OF EQUIPMENT BEING RENTED	RENTAL FEES
	WIDEYE BGAN >> <u>LOWEST COST</u> INCLUDES TERMINAL, VOICE HANDSET, SOFT CASE, BATTERY, ETHERNET CABLE, AC "WALL" CHARGER WITH US/EURO/UK CORDS, DC "CAR" CHARGER, CD, HELP GUIDE. <i>MAC/WINDOWS 7-XP-VISTA Requires RJ-45 ETHERNET or BLUETOOTH</i>	\$6 PER DAY per phone kit rented <input type="checkbox"/> Add Pelican Case for \$20
	EXPLORER 100 BGAN >> <u>SMALLEST SIZE</u> INCLUDES TERMINAL, BATTERY, SOFT CASE, USB CABLE, AC "WALL" CHARGER, DC "CAR" CHARGER, CD, HELP GUIDE. <i>MAC (except Snow Leopard)/WINDOWS XP-VISTA Requires USB or BLUETOOTH</i>	\$6 PER DAY per phone kit rented <input type="checkbox"/> Add Handset for \$50 <input type="checkbox"/> Add Pelican Case for \$20
	HNS-9201 BGAN >> <u>BEST PERFORMANCE</u> INCLUDES TERMINAL, VOICE HANDSET, TERMINAL ADAPTER, PELICAN CASE, USB CABLE, ISDN CABLE, LAN CABLE, BATTERY, AC "WALL" CHARGER (110-240VAC 50/60HZ), DC "CAR" CHARGER, CD, HELP GUIDE. <i>MAC/WINDOWS 7-XP-VISTA Requires RJ-45 ETHERNET, USB, OR 802.11b WLAN</i>	\$9 PER DAY per phone kit rented
	OS POWERCENTER KIT WITH 12-W SOLAR PANEL 7114020R 3199009_R	\$195 per item rented
	STATIC PUBLIC IP ADDRESS FOR BGAN \$45 ACTIVATION FEE	\$1 PER DAY per static IP activated

INITIAL PREPAID USAGE BEING PURCHASED WITH EACH BGAN: _____ **MB (IN 5 MB INCREMENTS)**

PURCHASE COST IS:
 • **\$9.95/MB** FOR UP TO 20 MB
 • **\$8.95/MB** FOR 25 TO 50 MB
 • **\$6.95/MB** FOR 55 TO 100 MB
 • **\$6.40/MB** FOR 105+ MB

MB MEANS MEGABYTE. USF FEE & TAX ADDED TO PREPAID USAGE PURCHASE. IF MULTIPLE TERMINALS ARE RENTED, EACH TERMINAL'S PREPAID ACCOUNT CAN BE USED ON THE OTHER TERMINALS. PREPAID USAGE IS VALID 12 MONTHS FROM START DATE OF RENTAL. PREPAID USAGE PURCHASES/RELOADS CAN BE MADE ONLINE OR BY PHONE AFTER RENTAL STARTS.

UNUSED PREPAID USAGE IS NOT REFUNDABLE.

COMPUTER EQUIPMENT FOR BGAN: OUR TECHNICAL STAFF CAN GIVE ASSISTANCE FOR COMMON CONFIGURATIONAL PROBLEMS, BUT IT IS THE CUSTOMER'S RESPONSIBILITY TO VERIFY THAT CUSTOMER'S COMPUTER EQUIPMENT CAN BE SUCCESSFULLY CONFIGURED FOR USE WITH THE BGAN EQUIPMENT BEING RENTED. WE RECOMMEND TESTING THIS BEFORE LEAVING FOR A REMOTE LOCATION.
PLEASE SPECIFY YOUR OPERATING SYSTEM:

COUNTRIES BEING TRAVELLED: CUSTOMER ACKNOWLEDGES INSPECTING THE BGAN COVERAGE MAP PRIOR TO THIS RENTAL. **LIST COUNTRIES OF INTENDED USE IF OTHER THAN US/CANADA:**

CUSTOMER IS RESPONSIBLE TO SELECT A SHIPPING METHOD AND DATE THAT WILL DELIVER WITHIN THEIR OWN TIME CONSTRAINTS. OUTFITTER SATELLITE RESERVES THE RIGHT TO USE AND CHARGE FOR FEDEX PRIORITY OVERNIGHT FOR ANY DOMESTIC SHIPMENT, IF CUSTOMER LEAVES THE SHIPMENT METHOD UNSPECIFIED. FEDEX SHIPMENTS REQUIRE A SIGNATURE UNLESS CUSTOMER INSTRUCTS FEDEX OTHERWISE.

CUSTOMER SIGNATURE: _____

MUST BE SAME AS ON ACCOUNT SETUP FORM

SELECT SHIPPING METHOD: HNS-9201 Other Kits

<input type="checkbox"/> FEDEX 2-DAY	\$95	\$45	SHIPPING COST FOR THE FIRST RENTAL KIT IS SHOWN. ADDITIONAL KITS AND ACCESSORIES INCREASE SHIPPING BY \$5 PER ADDITIONAL POUND SHIPPED. OUTFITTER SATELLITE RESERVES RIGHT TO SELECT THE BEST SHIPPING METHOD FOR INTERNATIONAL SHIPMENTS.
<input type="checkbox"/> FEDEX PRIORITY OVERNIGHT	\$125	\$75	
<input type="checkbox"/> FEDEX SATURDAY	\$145	\$95	
<input type="checkbox"/> SELF-PICKUP	FREE	FREE	

SPECIAL INSTRUCTIONS:

RETURN MAILING LABEL FOR RETURNING YOUR EQUIPMENT:

FEDEX 2-DAY INSURED RETURN MAILING LABEL.

COST SAME AS FEDEX 2-DAY SHIPPING TO CUSTOMER.

RETURN RENTAL EQUIPMENT FROM ANY U.S. FEDEX DROP-OFF USING THE RETURN MAILING LABEL WITH PACKAGING EQUIVALENT TO THAT IN WHICH YOU ORIGINALLY RECEIVED THE EQUIPMENT.

THREE HOURS OF PHONE TECHNICAL SUPPORT INCLUDED WITH RENTAL:

LIMITATIONS: OUR TECHNICAL STAFF CAN ASSIST WITH INSTALLING ANY SOFTWARE INCLUDED WITH THE RENTAL. THE CUSTOMER ACKNOWLEDGES THAT THE SATELLITE COMMUNICATIONS EQUIPMENT BEING RENTED CAN BE USED IN CONCERT WITH CUSTOMER-OWNED SYSTEMS SUCH AS COMPUTERS, OPERATING SYSTEMS, ROUTERS, OR FIREWALLS AND THAT ANY TECHNICAL ISSUES THAT ARISE FROM OR WITH THIS CUSTOMER-OWNED EQUIPMENT ARE NOT THE RESPONSIBILITY OF OUTFITTER SATELLITE, THOUGH OUR TECHNICAL STAFF MAY AS A COURTESY HELP RESOLVE TYPICAL CONFIGURATIONAL PROBLEMS. CUSTOMER IS RESPONSIBLE (PRIOR TO THE RENTAL) TO VALIDATE THAT CUSTOMER-OWNED EQUIPMENT IS SUITABLE FOR USE WITH THE INMARSAT EQUIPMENT BEING RENTED AND IS ADVISED TO CAREFULLY TEST ANY APPLICATION BEFORE LEAVING FOR A REMOTE LOCATION. CUSTOMER AGREES TO PAY FOR ALL INMARSAT AIRTIME USED DURING ANY TECHNICAL SUPPORT SESSIONS.

OVERAGE CHARGES: AFTER THE 3 HOURS OF INCLUDED SUPPORT ARE EXHAUSTED, ADDITIONAL TECHNICAL SUPPORT WILL BE BILLED AT \$50 PER HOUR IN 15-MINUTE INCREMENTS.

LIST OF RETAIL VALUES OF EQUIPMENT:

THE FOLLOWING PRICES REPRESENT THE CUSTOMER'S LIABILITY FOR THE REPLACEMENT COST IN CASE EQUIPMENT OR COMPONENTS ARE LOST OR DAMAGED DURING THE RENTAL OR NOT RETURNED.

- **WIDEYE SABRE:** Wideye Sabre Rental Kit (\$1094); Voice handset (\$338); Softcase (\$30); AC "wall" charger with US/Euro/UK power cords (\$130); DC "car" charger(\$99).
- **EXPLORER™ 100:** EXPLORER™ 100 BGAN Rental Kit (\$995); Li-Ion Battery (\$135); Voice Handset: BlueTooth Handset (\$490); Voice Handset WorldSet (\$495); Softcase (\$30); 20-meter antenna cable (\$230); DC "Car" Charger (\$25); AC "Wall" Charger (110-240 VAC, \$130);
- **HNS-9201:** HNS-9201 Standard Kit (\$2295); battery for HNS-9201 (\$195); Terminal Adapter/Corded Handset (\$299); Pelican 1550 hardcase with custom foam (\$130); universal 110-240 VAC charger (\$74); DC Charger (\$85); Softcase(\$20).
- **MISCELLANEOUS:** OS PowerCenter Kit (\$229); 4.4 Watt solar panel/battery/case (\$175); 12-Watt multi-fold solar panel (\$240); Pelican 1400 Case (\$99); Ethernet or ISDN cable (\$25); USB cable (\$22); US-to-Euro adapter plug (\$2); LaunchPad/ User Manual on CD (\$2). If a SIM card is lost or destroyed there is a \$125 fee. Customer is responsible for airtime usage that occurs prior to Outfitter Satellite canceling service on the card (which can take up to 48 hours after Customer notifies Outfitter Satellite in writing).

By signing below, Customer is renting the selected items from Outfitter Satellite, Inc. and agrees that the terms and conditions shown on this agreement and in the separately executed CUSTOMER ACCOUNT SETUP AGREEMENT apply.

 CUSTOMER SIGNATURE: _____ DATE: _____
MUST BE SAME AS ON ACCOUNT SETUP FORM

USAGE & OTHER CHARGES:

BGAN USAGE INVOICES: BGAN Voice Calls and Short Messaging Services (SMS) will be billed on a monthly postpaid basis according to the SERVICES CHART. SMS charges apply for each addressed recipient even if a recipient does not receive the SMS message. Other types of calls not

shown in the chart billed are at different rates, and the Customer is responsible to know the rate(s) before making calls. Airtime or other postpaid usage during your BGAN rental will be billed once per calendar month and sent to the Customer's email address of record. Usage invoices will typically continue to be sent for one to two months after you return the rental equipment because of the time necessary to receive and process these bills from the satellite network. If no usage occurs during a month, you will still receive a zero-dollar invoice for that month.

SERVICES CHART:	(USF FEES APPLY)	RATE
BGAN Basic Rate Voice Calls	Includes: voice calls made from the BGAN terminal to Fixed Public Switched Telephone Numbers, cellular numbers, or other BGAN Terminals & BGAN voicemail.	\$1.25 per min
BGAN Voice calls to other Satellite Networks	Includes: voice calls made from your BGAN terminal to Iridium, Thuraya, and Inmarsat M4-Fleet-Swift-M-MiniM.	\$5.45 per min
BGAN Outbound SMS Messages (inbound SMS free)		\$0.49 ea

BGAN INTERNET ACCESS: A Prepaid Usage (Scratch & Web) Account is required for internet access via the BGAN terminal. This internet access is of the Standard IP type which is provided on a shared bandwidth best effort basis without a guaranteed data rate. ISDN and streaming IP calls are disabled. STANDARD IP access sessions are billed in 50 KB increments with a 50 KB minimum per "session CDR"; a session CDR is a call detail record generated for every 2 MB of usage or every 12 hours of connection time, whichever comes first. KB refers to a kilobyte. MB refers to a megabyte.

BUYING ADDITIONAL BGAN PREPAID INTERNET ACCESS/USAGE AFTER RENTAL BEGINS:

Customer agrees that at any time during the rental, Outfitter Satellite has the right to accept purchases of prepaid usage using the credit/debit card(s) on file for the Customer's account and that this can be done via email, phone communication, secure web form or fax communication. Such purchases will only be applied to the Customer's prepaid usage account at the prices listed on page one of this agreement. The Customer is advised that internet access via the BGAN terminal is not possible if the customer has a zero balance on their prepaid usage account but postpaid voice calls through the BGAN remain possible. Reloads can take 24 hours to become effective. Purchases of prepaid usage are not refundable.

By signing below, Customer is renting the selected items from Outfitter Satellite, Inc. and agrees that the terms and conditions shown on this agreement and in the separately executed CUSTOMER ACCOUNT SETUP AGREEMENT apply.

 CUSTOMER SIGNATURE: _____ DATE: _____
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RENT-TO-BUY OPTION:

Anytime prior to the return of the rental equipment, the Customer can purchase it and apply the rental fees (other than usage costs/shipping/USF/taxes) towards the purchase.



Satellite Phone Rentals

Office: 615-889-8833 Fax: 615-902-0028

www.OutfitterConnect.com

2911 Elm Hill Pike, Nashville, TN 37214

Dear Customer,

Thanks for choosing Outfitter Satellite as your rental provider. For over ten years Outfitter Satellite has been offering a wide selection of Iridium and Inmarsat satellite phone equipment and Tandberg Videoconferencing systems for rental. You can apply your first 30 days of rental fees towards purchase of the equipment any time during your rental. In addition to pick up locations in Tennessee and Alaska, we ship overnight to all US states. Our equipment is carefully tested before we ship, and our technical support team is available 24/7 during your rental.

Please provide your contact information below so that one of our customer service staff can contact you to verify the details of your rental.

Name: _____

Phone: _____ (Best time to call: _____)

Alt Phone: _____

Email: _____

If you are a new customer, our customer service person will also need you to sign a separate Customer Setup Form with your billing and other information.

Sincerely,

The Outfitter Satellite Team